Checking Privacy Expectations on Personalized Ads and Ad Settings

Amit Datta

Department of Electrical and Computer Engineering Carnegie Mellon University

Web Browsing



Advertisements

ADS BY GOOGLE

Try the OfficeRunner

M navfox.com

Signs Of Alcoholism

Signs Of Alcoholism In Your City Alcohol Rehab Advice On NavFox!

of dementia. activebeat.co/Dementia

atlantisevents.com

All-Gay & Lesbian Cruises

New cruises on the world's best ships to the Caribbean & Europe

Get guaranteed lifetime income and reduced risks to retirees all here. advisorworld.com/CompareAnnuities

Ads by Google

Ad Settings

www.google.com/settings/ads



Research Questions

• Are ad settings **transparent**?

• Do ad settings provide users **choice**?

• Are personalized ads served in a **fair** manner?

Information Flow Experiments



Information Flow Experiments

Confounding Inputs



Contributions

• Methodology for information flow experiments

• Tool implementing our methodology

• Experimental findings

Outline

- Related Work
 - Pairwise Similarities
 - Correlations
 - Randomized Controlled Trials (RCTs)
- Our Methodology and Tool

• Experimental Findings

Pairwise Similarities [Guha'10]



S. Guha, B. Cheng, and P. Francis. Challenges in measuring online advertising systems. *IMC 2010*.

Pairwise Similarities

- Key contributions
 - First methodology for studying ads
 - Google ads on non-Google websites are influenced by location
 - Facebook ads are based on user profiles

- Drawbacks
 - Sensitive to variations on a single browser agent
 - No statistical tests

Correlations [Lecuyer'14]



M. Lecuyer, G. Ducoffe, F. Lan, A. Papancea, T. Petsios, R. Spahn, A. Chaintreau, and R. Geambasu. Xray: Enhancing the web's transparency with differential correlation. *USENIX Security 2014*

Correlations

- Key contributions
 - Ads are targeted to emails on sensitive topics like depression, HIV
 - Showed that under certain assumptions, logarithmic number of shadow accounts are required
 - Extended Xray to Amazon and YouTube

- Drawbacks
 - Fairly strong assumptions
 - Correlations do not denote targeting

Randomized Controlled Trials



M. C. Tschantz, A. Datta, A. Datta, and J. M. Wing. A methodology for information flow experiments. *CoRR, abs/1405.2376, 2014*.

Randomized Controlled Trials



Permutation Test [Good'05]

- It is a non-parametric test
 - No assumptions about ad distributions
- It does not require independent samp
 Ads served to one browser can affect ad

Observations (x₁, x₂, ..., x_n) are exchangeable if the probability of any particular joint outcome is the same regardless of the order

- Assumption: Samples are exchangeable under the null hypothesis
- A statistic that discriminates between the null and alternate hypotheses

P. Good.

Permutation Tests: A Practical Guide to Resampling Methods for Testing Hypotheses. Springer, 2005





is the measurement vector Ŷ

is the statistic computed over $ec{y}$



Randomized Controlled Trials

- Key contributions
 - Demonstrates information flow from web browsing to Google ads served on third-party news sites
 - Methodology uses reasonable assumptions

- Drawbacks
 - Few browser agents in an experiment
 - Manual selection of test statistic is difficult

Comparison

	RCTs	Pairwise Similarities	Correlations
Statistical Significance	yes	no	no
Information Flow	yes	no	no
Reasonable assumptions about the Ad Ecosystem	yes	yes	no

Outline

- Related Work
- Our Methodology and Tool
 - Increasing samples in RCTs
 - Automating statistic selection
 - Providing explanations
- Experimental Findings

Our Methodology



Our Methodology



Our Methodology and Tool



github.com/tadatitam/info-flow-experiments

Outline

- Related Work
- Our Methodology and Tool
- Experimental Findings
 - Transparency
 - Choice
 - Fairness

Experiment 1: Transparency



Experiment 1: Transparency

Explanations

Top ads for group visiting substance abuse webpages The Watershed Rehab www.thewatershed.com/Help p-value = 0.0000053Watershed Rehab www.thewatershed.com/Rehab The Watershed Rehab Ads by Google The Watershed Rehab www.thewatershed.com/Help - Drug & Alcohol Rehabilitation Call Today For Help Now! Ads by Google Significant effect Top ads for control group on ads, Alluria Alert www.bestbeautybrand.com Best Dividend Stocks dividends.wyattresearch.com no effect on ad 10 Stocks to Hold Forever www.streetauthority.com settings **Delivery Drivers Wanted** get.lyft.com/drive VA Home Loans Start Here www.vamortgagecenter.com

Experiment 2: Choice



Experiment 2: Choice

Explanations

Significant effect on ads

Top ads for group keeping dating interest					
Are You Single?	www.zoosk.com/Dating				
Top 5 Online Dating Sites	www.consumer-rankings.com/Dating				
Why can't I find a date?	www.gk2gk.com				
Latest Breaking News	www.onlineinsider.com				
Gorgeous Russian Ladies	anastasiadate.com				
Top ads for gro	up removing dating interest				
Car Loans w/ Bad Credit	www.car.com/Bad-Credit-Car-Loan				
Individual Health Plans	www.individualhealthquotes.com				
Crazy New Obama Tax	www.endofamerica.com				
Atrial Fibrillation Guide	www.johnshopkinshealthalerts.com				
Free \$5 - \$25 Gift Cards	swagbucks.com				

Experiment 3: Fairness



gender set to **female**

Experiment 3: Fairness

Explanations

	Top ads for female group				
	Jobs (Hiring Now)	www.jobsinyourarea.co			
p-value = 0.0000053	4Runner Parts Service	www.westernpatoyotaservice.com			
	Criminal Justice Program	www3.mc3.edu/Criminal+Justice			
	Goodwill - Hiring	goodwill.careerboutique.com			
	UMUC Cyber Training	www.umuc.edu/cybersecuritytraining			
Significant effect	Top ads for male group				
on ads	\$200k+ Jobs - Execs Only	careerchange.com			
	Find Next \$200k+ Job	careerchange.com			
	Become a Youth Counselor	www.youthcounseling.degreeleap.com			
	CDL-A OTR Trucking Jobs	www.tadrivers.com/OTRJobs			
	Free Resume Templates	resume-templates.resume-now.com			

Conclusions

- Are ad settings transparent?
 No Web browsing affects ads, not settings
- Do ad settings provide users choice?
 Yes Removing interests affects ads
- Are personalized ads served in a **fair** manner?
 Probably not Gender affects job-related ads

Contributions

• Methodology for information flow experiments

• Tool implementing our methodology

• Experimental findings

Future Work



• Assign blame for violations

Checking Privacy Expectations on Personalized Ads and Ad Settings

Amit Datta

Department of Electrical and Computer Engineering Carnegie Mellon University

Privacy Policy

www.google.com/policies/privacy/

When showing you tailored ads, we will not associate a cookie or anonymous identifier with sensitive categories, such as those based on **race**, **religion**, **sexual orientation or health**.

Information Flow Experiments



Ads vary over time



Ads differ on agents on the same machine



Browser Agents are not Independent



"autos and vehicles", "cadillac prices", and "best limousines"



'bmw', 'audi', 'car', 'vehicle', 'automobile', 'cadillac', 'limo'

P value

• Probability of obtaining a result at least as extreme as the one observed, assuming that the null hypothesis is true

• p-value =
$$\frac{1}{|\vec{y}|!} \sum_{\pi \in \Pi(|\vec{y}|)} I[s(\vec{y}) \le s(\pi(\vec{y}))]$$

$$I \text{ is the indicator function} \qquad s(\vec{y}) \text{ is the statistic computed over } \vec{y}$$

$$\vec{y} \text{ is the measurement vector} \qquad \pi(\vec{y}) \text{ is a permutation of } \vec{y}$$

$$p_{ub} = 1 - \text{BetaInv}\left(\frac{\alpha}{2}, n - k, k + 1\right)$$

$$p_{lb} = 1 - \text{BetaInv}\left(1 - \frac{\alpha}{2}, n - k + 1, k\right)$$

Confidence Intervals

$$p_{ub} = 1 - \text{BetaInv}\left(\frac{\alpha}{2}, n - k, k + 1\right)$$
$$p_{lb} = 1 - \text{BetaInv}\left(1 - \frac{\alpha}{2}, n - k + 1, k\right)$$

٠

Probabilistic Noninterference and Causal Effect

Definition 2 (Probabilistic Noninterference). A system Q has probabilistic noninterference from L to H iff for all input sequences \vec{i}_1 and \vec{i}_2 ,

 $\lfloor \vec{i}_1 \downarrow L \rfloor = \lfloor \vec{i}_2 \downarrow L \rfloor \text{ implies } \lfloor Q(\vec{i}_1) \downarrow L \rfloor = \lfloor Q(\vec{i}_2) \downarrow L \rfloor$

Definition 3 (Effect). The experimental factor X has an effect on Y given Z := z iff there exists x_1 and x_2 such that the probability distribution of Y in $M[X:=x_1][Z:=z]$ is not equal to its distribution in $M[X:=x_2][Z:=z]$.

Theorem 3. Q has probabilistic interference iff there exists low inputs ℓ of length t such that \vec{V}_{hi}^t has an effect on \vec{V}_{lo}^t given $V_{li}^t := \ell$.

Xray

Theorem 1 Under §4.2 assumptions, for any $\varepsilon > 0$ there exists an algorithm that requires $C \times \ln(N)$ accounts to correctly identify the inputs of a targeted ad with probability $(1 - \varepsilon)$. The constant C depends on ε and the maximum size of combinations $r(O(r2^r \log(\frac{1}{\varepsilon})))$.

$$\mathbb{P}\left[\vec{x} \mid D_{i}\right] = (p_{\mathrm{in}})^{|A_{i} \cap A_{k}|} (1-p_{\mathrm{in}})^{|A_{i} \cap \bar{A_{k}}|} \\ \times (p_{\mathrm{out}})^{|\bar{A_{i}} \cap A_{k}|} (1-p_{\mathrm{out}})^{|\bar{A_{i}} \cap \bar{A_{k}}|} \\ \mathbb{P}\left[\vec{x} \mid D_{\emptyset}\right] = (p_{\emptyset})^{|A_{k}|} (1-p_{\emptyset})^{|\bar{A_{k}}|} ,$$

Comparison

	RCTs	Guha et al.	XRay
Statistical Significance	yes	no	no
Information Flow	yes	no	no
Multiple Treatments/Inputs	no	yes	yes
Reasonable Assumptions	yes	yes	no

Machine Learning Algorithms

Algorithm	Parameter Space				
Logistic Regression	$C = \{2^{-5}, 2^{-4} \dots, 2^{15}\}$	penalty = { L_1 , L_2 }			
SVM with poly kernel	$C = \{2^{-5}, 2^{-4} \dots, 2^{15}\}$	degree = $\{1, 2, 3, 4\}$			
SVM with RBF kernel	$C = \{2^{-5}, 2^{-4} \dots, 2^{15}\}$	$\mathbf{\gamma} = \{2^{-15}, 2^{-14} \dots, 2^3\}$			
k nearest neighbors	k = {1, 3,, 19}	p = {1, 2, 3}			

p in kNN stands for $L_{\rm p}$ distance

Summary of Transparency Experiments

Treatment	Addl. Actions	Measurement	p-value	Finding
Substance Abuse	-	TOI, May	0.0000053	Violation
Substance Abuse	-	TOI, July	0.0000053	Violation
Substance Abuse	-	Guardian, July	0.0076	Violation
Substance Abuse	Top 10	TOI, July	0.0000053	Violation
Disability	-	TOI, May	0.0000053	Violation
Mental Disorder	-	TOI, May	0.053	Inconclusive
Infertility	-	TOI, May	0.11	Inconclusive
Adult Websites	-	TOI, May	0.42	Inconclusive

www.alexa.com/topsites/category/Top/Health/Addictions/Substance_Abuse www.alexa.com/topsites/category/Top/Society/Disabled

Details of Transparency Experiment

Treatment Other visits		te magguramant data		ta blaska	# ads (# unique ads)			00011#001	n valua	computation times	
Treatment Other visits	measurement	uale	DIOCKS	experimental	control	total	- accuracy	p-value	training	testing	
Substance abuse		TOI	May	100	20,420 (427)	22,204 (530)	42,624 (673)	81%	0.000005298	18s	3m19s
Substance abuse		TOI	July	100	16,206 (653)	18,202 (814)	$34,408\ (1045)$	98%	0.000005298	21s	3m29s
Substance abuse		Guardian	July	100	8,359(242)	11,489(319)	19,848 (387)	62%	0.007551	11s	3m26s
Substance abuse	top 10	TOI	July	100	15,713(603)	16,828(679)	32,541 (905)	65%	0.000005298	19s	3m19s
Disability		TOI	May	100	19,787(546)	23,349~(684)	$43,136\ (954)$	75%	0.000005298	21s	3m18s
Mental disorder		TOI	May	100	22,303(407)	22,257 (465)	44,560(600)	59%	0.0529655	31s	3m19s
Infertility		TOI	May	100	22,438~(605)	22,544 (625)	44,982 (856)	57%	0.113977	39s	3m23s
Adult websites		TOI	May	100	17,670 (602)	17,760(580)	35,430 (850)	52%	0.416935	33s	3m28s

Details of Transparency Experiments

Title	LIDI	Caaffaiant	appears in agents		total appearances	
Title	UKL	Coefficient	control	experi.	control	experi.
Top ads for identifyi	ng agents in the experimental grou	up (visited web	sites associ	ated with su	bstance abuse)	
The Watershed Rehab	www.thewatershed.com/Help	-0.888	0	280	0	2276
Watershed Rehab	www.thewatershed.com/Rehab	-0.670	0	51	0	362
The Watershed Rehab	Ads by Google	-0.463	0	258	0	771
Veteran Home Loans	www.vamortgagecenter.com	-0.414	13	15	22	33
CAD Paper Rolls	paper-roll.net/Cad-Paper	-0.405	0	4	0	21
	Top ads for identifying a	agents in contro	ol group			
Alluria Alert	www.bestbeautybrand.com	0.489	2	0	9	0
Best Dividend Stocks	dividends.wyattresearch.com	0.431	20	10	54	24
10 Stocks to Hold Forever	www.streetauthority.com	0.428	51	44	118	76
Delivery Drivers Wanted	get.lyft.com/drive	0.362	22	6	54	14
VA Home Loans Start Here	www.vamortgagecenter.com	0.354	23	6	41	9

Summary of Choice Experiments

Treatment	Measurement	p-value	Finding
Opting out	TOI, May	0.0000053	Compliance
Dating	TOI, May	0.0000053	Compliance
Dating	TOI, July	0.070	Inconclusive
Weight Loss	TOI, May	0.041	Compliance
Weight Loss	TOI, July	0.42	Inconclusive

<u>www.midsummerseve.com</u> dietingsucks.blogspot.com

Details of Choice Experiment

Title	IDI	Coefficient	appears in agents		total appearances	
	UKL	Coefficient	kept	removed	kept	removed
	Top ads for identifying the group	that kept dati	ng intere	sts		
Are You Single?	www.zoosk.com/Dating	1.583	367	33	2433	78
Top 5 Online Dating Sites	www.consumer-rankings.com/Dating	1.109	116	10	408	13
Why can't I find a date?	www.gk2gk.com	0.935	18	3	51	5
Latest Breaking News	www.onlineinsider.com	0.624	2	1	6	1
Gorgeous Russian Ladies anastasiadate.com		0.620	11	0	21	0
	Top ads for identifying agents in the gro	oup that remov	ed dating	g interests		
Car Loans w/ Bad Credit	www.car.com/Bad-Credit-Car-Loan	-1.113	5	13	8	37
Individual Health Plans	www.individualhealthquotes.com	-0.831	7	9	21	46
Crazy New Obama Tax	www.endofamerica.com	-0.722	19	31	22	51
Atrial Fibrillation Guide	www.johnshopkinshealthalerts.com	-0.641	0	6	0	25
Free \$5 - \$25 Gift Cards	swagbucks.com	-0.614	4	11	5	32

Summary of Fairness Experiments

Treatment	Addl. Actions	Measurement	p-value	Finding
Gender	-	TOI, May	0.77	Inconclusive
Gender	Jobs	TOI, May	0.0000053	Violation
Gender	Jobs	TOI, July	0.20	Inconclusive
Gender	Jobs	Guardian, July	0.12	Inconclusive
Gender	Jobs, Top 10	TOI, May	0.14	Inconclusive

Details of Fairness Experiment

Title		Coofficient	appears in	1 agents	total appearances	
Thie	URL	Coefficient	female	male	female	male
	Top ads for identifying the sin	mulated female	group			
Jobs (Hiring Now)	www.jobsinyourarea.co	0.34	6	3	45	8
4Runner Parts Service	www.westernpatoyotaservice.com	0.281	6	2	36	5
Criminal Justice Program	www3.mc3.edu/Criminal+Justice	0.247	5	1	29	1
Goodwill - Hiring	goodwill.careerboutique.com	0.22	45	15	121	39
UMUC Cyber Training	www.umuc.edu/cybersecuritytraining	muc.edu/cybersecuritytraining 0.199 19 17 33				
	Top ads for identifying agents in	the simulated m	nale group			
\$200k+ Jobs - Execs Only	careerchange.com	-0.704	60	402	311	1816
Find Next \$200k+ Job	careerchange.com	-0.262	2	11	7	36
Become a Youth Counselor	www.youthcounseling.degreeleap.com	-0.253	0	45	0	310
CDL-A OTR Trucking Jobs	www.tadrivers.com/OTRJobs	-0.149	0	1	0	8
Free Resume Templates	resume-templates.resume-now.com	-0.149	3	1	8	10

Details of Choice and Fairness Experiments

Experiment	blocks –		# ads (# unique ad	accuracy	n value	computation times		
		removed/opt-out	keep/opt-in	total	- accuracy	p-value	training	testing
Opting out	54	9,029~(139)	9,056~(293)	18,085 (366)	83%	0.000005298	4s	2m10s
Dating (May)	100	17,975(518)	17,762 (457)	35,737 (669)	74%	0.000005298	13s	3m27s
Dating (July)	90	11,657(727)	11,256 (706)	$22,913\ (1,014)$	59%	0.07042	24s	3m20s
Weight Loss	83	15,826 (367)	15,449 (427)	31,275(548)	60%	0.040948	16s	3m04s

Treatment	other visits	measurement	date	blocks -	# ads (# unique ads)			0.0.011#0.014	n velue	computation times	
					female	male	total	accuracy	p-value	training	testing
Gender		TOI	May	100	20,137~(603)	20,263 (630)	40,400 (843)	48%	0.7714	25s	3m 22s
Gender	jobs	TOI	May	100	21,766(545)	21,627 (533)	43,393(736)	93%	0.000005298	23s	3m 26s
Gender	jobs	TOI	July	100	$17,019\ (673)$	$18,013\ (690)$	$35,032\ (954)$	55%	0.2000	31s	3m 29s
Gender	jobs	Guardian	July	100	11,366(410)	11,230 (408)	22,596 (581)	57%	0.1173	19s	3m 29s
Gender	jobs & top 10	TOI	July	100	14,507 (461)	14,231 (518)	28,738 (711)	56%	0.1448	23s	3m 24s